

TRANSFORM CUSTOMER EXPERIENCE WITH AUREA ENERGY SOLUTIONS



Industry leading billing and EDI solutions for competitive energy retailers

Aurea Energy Solutions (AES) delivers the most innovative, cost-effective, reliable, and flexible billing system designed to support sales and operations. Our sophisticated platform, experienced people, and intelligent solutions make AES the ideal service provider for retail energy companies of any size. We offer billing, customer management, EDI, and on-demand information exchange services.

Success is simple with Aurea Energy Solutions:

- Industry pioneer active in competitive energy markets since 1996
- Robust and scalable solution integrated with over 120 electric and gas utilities
- Software-as-a-Service (SaaS) model reduces IT and operations investments, converts Capex to Opex, and ensures budget certainty
- Progressive and innovative hosted platform with constant updates to meet changing market needs
- Industry leading API catalog for complete integration across your enterprise
- Provides advanced billing capabilities and flexible rate management
- Full access to your billing and EDI data
- Experienced operations support for improved productivity
- Industry leading standards and certifications including PCI and SOC 1 (SSAE16)

Set yourself apart from the competition with Aurea Energy Solutions

Success as a retailer requires more than a motivated sales team. To grow your brand and retain customers, you must excel at billing and customer service, while being able to enter new markets quickly.

AES supports more than 350M transactions per year - and is built to help your business grow.



COMPREHENSIVE BILLING AND OPERATIONS

- Accurate billing
- Excellent customer service
- Rigorous pre/post invoicing validations

LEADING-EDGE PRODUCTS

- Sophisticated mass market offerings
- Advanced C&I offerings
- Exceptional flexibility and variety

RESIDENTIAL AND SMALL BUSINESS

- Market Support
- Rapid market expansion
- Easy sales channel integration

COMMERCIAL AND INDUSTRIAL PORTFOLIO FEATURES

- Customer hierarchy management
- Summary billing
- Business portal for advanced reporting

The AES platform gives energy retailers the tools they need to grow and compete – from our hosted, multi-commodity, CIS system; to our EDI and on-demand information exchange services, to our feature-rich API catalog, and our industry-experienced client service and operations teams. At Aurea Energy Solutions, we are dedicated to your business, know your goals, and are committed to helping you reach them. We allow you to focus on what you do best – selling energy to new customers.

Aurea Energy Solutions provides hosted EDI and on-demand information exchange in the form of a fully outsourced business process to over 25 customers in the energy industry. We currently work with 120 utilities and more than 40 natural gas pipelines, managing in excess of 3M customer accounts monthly, over 1M transactions daily, and over 350M transactions annually with an average transaction throughput of under three minutes.

Superior Customer Service

- Quality, high-touch 24x7 support
- Unsurpassed market knowledge
- Long-standing, trusted relationships
- Excellent reputation
- Excellent customer references

Innovative Technology

- Secure
 - GSA certified (Contract No. GS-35F-345BA)
 - SSAE 16 SOC 1 type 2 compliance
 - PCI DSS compliance
- NAESB certified solution
- Intuitive
- Mobile support

Optimal Efficiency

- Invisible operations
- 99% guaranteed uptime
- Fully scalable
- Cost effective solutions
- Quick delivery

Reduced Risk

- Cut capital expenditures
- Eliminate Security breaches
- Prevent loss of institutional knowledge
- Keep pace with changing regulations and standards
- Easily integrate with inflexible and complex legacy systems
- Decrease demand on aging technology and infrastructure

90% of all B2B eCommerce uses standard data exchange to transact with third parties in industries such as healthcare, automotive, retail, financial services, government, and energy. AES provides a cost-effective, standardized, and trusted exchange of information that connects hundreds of information trading partners across a variety of industries and markets to automate the delivery of accurate information in a securely hosted environment with unlimited scalability.

Our sophisticated technology, experienced people and innovative services make AES the ideal business process outsource (BPO) partner for gas and electric utilities, retail energy suppliers, energy brokers and consultants, and natural gas pipelines.

SUPPLIER CONSOLIDATED BILLING

- Features to nurture brand development/customer loyalty
- Simplified collections management

EDI AND DATA EXCHANGE SERVICES

- Data cleansing and standardization
- Data copy, storage, and archival
- Pre-enrollment historical usage (HU) services
- Implementation and integration services
- Expert market support and research
- Market briefs and expansion roadmaps
- Application hosting and infrastructure services

VALUE ADDED SERVICES

- Wholesale energy supply (forecasting/settlements)
- Smart meter data management
- Operational insight and optimization
- Data analytics and intelligence
- Customized market training
- Custom application support services

AUREA ENERGY SOLUTIONS

Aurea Energy Solutions is the industry standard in retail energy, securely managing data across all formats and channels. Easy integration and a better experience for your customers mean more business for you.

[CONTACT SALES](#)